



**SABANCI UNIVERSITY
INTEGRATED MANUFACTURING
TECHNOLOGIES
RESEARCH AND APPLICATION CENTER**

Istanbul Teknoloji Geliştirme Bölgesi, Teknopark Bulvarı, No:1
34906 Pendik /İSTANBUL

CUSTOMER SUGGESTION/COMPLAINT DECLARATION FORM

Our Dear Customer,

It is important for us to report your suggestions and complaints so that we can serve you better. All your notices are treated with the utmost importance to our customer satisfaction-oriented and objectivity principles. You can make your notification online or by email to suimc-info@sabanciuniv.edu. Your notices are kept by the "Customer Relations Unit" within the framework of your privacy and will not be shared with the third parties without your permission. If you declare that you wish to return to the relevant area below, you will be responded within "3 working days".

We thank you for your cooperation and we wish you good work.
SU IMC Customer Relations Unit

1. About

Customer Name, Surname:
Institution name:
Tel:
e-mail:

Address:

Individual Institution University
If Individual: Master/PhD Lecturer/ Researcher Entrepreneur
If Instution : Private Public
If Producer: Main Industry OEM

2. Would you like to declare any suggestions?

Please declare your suggestion below.

Would you like to be contacted regarding your suggestion?

Yes No
e-mail Phone

If yes, which intermediate would you prefer?

3. Would you like to declare any complaints?

Please specify the service that you want to complain about:

Lab Services
Prototype Production
Design and Simulation
R&D
Educational
Counselling

Please specify the service you had.

Please declare your complaint below.

*Would you like to be contacted regarding your complaint?
If yes, which intermediate would you prefer?*

Yes No
e-mail Phone

4. Miscellaneous

Please send any further file to suimc-info@sabanciuniv.edu to support your declaration.

Your Declaration Date: ... /.../.....

YOUR DECLARATION IS TAKEN INTO ACCOUNT, THANK YOU.